



Greenfield Minor League Baseball Complaint Procedures

This section describes the procedures governing registration of formal complaints with the Greenfield Minor League Baseball Board of Directors concerning the actions of Managers, Coaches, Players, Umpires, Board Members, or Parents. Complaints may be lodged regarding the conduct of these individuals, not game results. (Only team managers can protest games, and protests will only be considered on the AAA and Major league level.)

NOTE: All team managers and coaches should read and understand the Cal Ripken Rules, including the sportsmanship code: [Sportsmanship Code \(baberuthleague.org\)](http://baberuthleague.org). In addition, they should be familiar with the Rules in the Cal Ripken Rule Book, as well as the GMLB League Rules and GMLB Policies which are on the GMLB Website, www.gmlb.org, and also listed in the Roster Book.

Complaints must be handled diligently. However, because the Greenfield Minor League Board meets regularly only once per month, it can take four to eight weeks to fully resolve, depending on the nature of the complaint. Complaints are screened by the League President, Division Vice President(s), Player Agent, Treasurer, and other Board members. If one of these individuals is involved in the complaint, that individual will not be involved in the discussion regarding resolution.

Complaint Procedure

1. If a parent objects to a team manager's policies/actions or an incident occurs relating to players (or the actions of anyone else associated with the team or league), that parent should first discuss the matter directly with the manager. Do not approach the manager during a game or practice with your objection. Call (or email), and discuss the matter over the phone, or make an appointment to see him or her in person. Do not attempt to raise your objection when children are present.
2. If you are not satisfied with the manager's response, or the manager might be a subject of the complaint, you must take the complaint to the appropriate board member. Please see the list of people on our website, www.gmlb.org. The order that complaints should be attempted to be resolved is: Coach, Player Agent, VP of Division. Even if the issue is resolved, the resolving party may ask you to fill out the complaint form below (or they can complete) and send to the GMLB President or Treasurer for tracking the issue if it may come up again.
3. Ultimately, if the resolution is not acceptable, it can be taken to the GMLB President. Please make sure that any complaints are submitted timely. If you decide to pursue your complaint further, you must submit/complete a written formal complaint to the League (see below). This will be sent to the League President. You may be contacted to discuss the matter along with interested parties or witnesses, including the subject of the complaint.
4. If ultimately the complaint is not resolved through the President, the issue will be presented to the GMLB Board. The GMLB Board will hear the recommendation and then will listen to interested parties. The Board will resolve the issue by vote at that meeting



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(or at a subsequent meeting if required).

5. If the complaint reaches the GMLB Board in the form of a recommendation of disciplinary action against a manager, coach, umpire, player, Board Member, or parent, and the person(s) involved intends to protest that action, all interested parties may be invited to the next regular Board, if time notification (1 week) of all parties involved allows. Otherwise the hearing will be scheduled for the following regular Board meeting. The Board will hear the recommendation and then will listen to interested parties. The Board will resolve the issue by vote at that meeting unless further evaluation of issue is needed. The president may schedule an emergency board meeting about the issue if the seriousness of the incident requires it.
6. If the recommendation for disciplinary action is not protested, the Board will simply hear the recommendation, open the matter for discussion, then call a vote for action.



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Greenfield Minor League Complaint Form

Date: _____

Name of person filing complaint: _____

Phone number of person filing complaint: _____

Email of person filing complaint: _____

Name of person against whom the complaint is filed: _____

The complaint concerns a:

- Player
- Coach/Manager
- Parent
- Other

The relevant dates the complaint took place are: _____

The nature of the complaint (add extra pages if needed or attach email pertaining to complaint:

The desired resolution is:

Email form to the appropriate person as outlined in the GLMB Complaint Procedures (please cc: gmlbsuhl@gmail.com for tracking purposes).